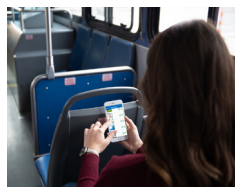


Transit Trainers' Workshop 2020

April 19-21, 2020
Kansas City, MO



Registration Fee: \$375 – on or before March 9, 2020
\$415 – after March 9, 2020

Register online at www.ntionline.com

Schedule of Events

Sunday, April 19, 2020	
11:00am-2:00pm	Registration
12:00pm-1:00pm	Lunch
1:15pm-4:30pm	Concurrent Sessions
5:00pm-6:30pm	Welcome Reception

Monday, April 20, 2020	
7:30am-8:30am	Continental Breakfast
8:30am-9:00am	Welcome Session
9:15am-10:45am	Concurrent Sessions
11:00am-12:30pm	Concurrent Sessions
12:45pm-2:00pm	Lunch
2:30pm-4:30pm	Concurrent Sessions

Tuesday, April 21, 2020	
7:30am-8:30am	Continental Breakfast
8:30am-10:00am	Concurrent Sessions
10:15am-12:15pm	Concurrent Sessions
12:30pm-2:30pm	Lunch
3:00pm-4:30pm	Concurrent Sessions
6:00pm-7:30pm	Farewell Dinner

Welcome!

Join us in the City of Fountains at the 2020 Transit Trainers' Workshop, April 19-21, 2020! Sharpen your training skills, exchange information and knowledge, and share experiences with your peers from across the country. Workshop sessions and networking opportunities will enable you to explore and compare solutions to common industry and workplace challenges while learning firsthand what works at other agencies. Discover new strategies, tools, and information that will keep you updated on the latest innovations in your field.

Highlights of this year's Workshop include:

Professional Peer Training

Developed for transit trainers by transit professionals, our Workshop includes a variety of sessions to enhance your skills and knowledge. Explore an array of topics and issues featuring presenters and participants who understand exactly what you face on the job each day. With over 30 sessions to choose from, you'll be sure to take home new skills and identify valuable resources.

Networking Opportunities

What you learn outside the classroom is as valuable as what you will learn inside. This Workshop provides rare, much-needed opportunities for you to network with colleagues from across the country. Meet experts in the industry and take home new skills, proven models, and valuable resources. Meals and a tour are built into the program to help you relax and enjoy getting to know your peers.

Host Property



The Kansas City Area Transportation Authority (KCATA) is a public transit agency in metropolitan Kansas City, MO. It is a bi-state agency formed by an interstate compact between Kansas and Missouri in 1965. The compact gives the ATA responsibility for planning, construction, owning and operating passenger transportation systems and facilities within the seven-county Kansas City metropolitan area, including the counties of Cass, Clay, Jackson, and Platte in Missouri; and Johnson, Leavenworth, and Wyandotte in Kansas. It operates the Metro Area Express (MAX) bus rapid transit service in Kansas City, Missouri, and 78 local bus routes in seven counties of Missouri and Kansas. In 2014, KCATA, Johnson County Transit, UG Transit and IndeBus announced that all services would merge into one service, RideKC.

The common RideKC brand, website and fare structure improves the ability of residents of the Kansas City metro area to more easily move around the region using public transit. Prior to the RideKC initiative, users of any of the regional public transit providers could encounter several challenges traveling throughout the Kansas City region including differing fare policies and rates and visiting multiple websites to locate transit information.

KCATA offers a variety of fare options that vary based on the type of service and passenger eligibility, with reduced fares for children, senior citizens, and people with disabilities.

Concurrent Sessions

Sunday, April 19

11:00am-12:00pm

Registration

12:00pm-1:00pm

Lunch

Participants must RSVP for Lunch to gain access. Please be sure to include a completed Session Request Form (pgs. 13-14) with your registration.

Sunday, April 19

1:15pm-4:30pm

Demystifying Leadership

Kevin Catlin, Insight Strategies

Leaders and leadership are the key contributors to the success or failure of an organization. While the myth of the “natural leader” is pervasive, the truth is that effective leadership is a skill that can be learned and continuously improved. In this session you will learn what makes leaders tick, how to motivate and engage your teams, how to coach them, communicate with them, and lead your team to success! Get inspired to lead!

Five Generations in the Workplace

Deborah Slocum, Port Authority of Allegheny County and Danielle Jacobson

Trying to figure out how to best work alongside other generations? Frustrated with the Boomers for being hesitant to change? Irritated that the Gen X-ers are doing too many things at once? Waiting for the Millennials to get off their phone? Well, maybe we’re not all that different after all. During this course we will delve into the differences and similarities between each generation and discuss methods to best communicate, motivate, and manage coworkers, no matter the generation.

Managing Stress in a World Full of Change

Dale Knutson, Port Authority of Allegheny County

Changes in one’s personal life can be devastating and exciting. Changes can cause stress, anger, anguish, and fear. This session will teach participants the difference between good stress and bad stress, and the dangers involved in not managing bad stress – not only from a work perspective but also in their personal lives. Participants will learn the typical response to stress – as well as responses to change, and then learn to reprogram those responses. Participants will go through exercises to show how to alleviate stress, learn how different personality types can affect stress AND change in their lives.

Mega-Learning: “Master New Skills, Increase Retention and Improve Performance in Record Time”

William Parsons & Sarah Parsons, Parsons Communications Group

Designed specifically for trainers, this session will provide a proven framework of powerful principles and techniques to create measurable change, master new skills quickly, and increase retention faster than ever before. Based on the latest research in effective learning, it incorporates the most up-to-date teaching and learning methods available anywhere. Upon completion, participants will be able to immediately apply these new tools to virtually every topic they teach.

Sunday, April 19

5:00pm-6:30pm

Welcome Reception

(Followed by Dinner on your own)

Concurrent Sessions

Monday, April 20
9:15am-10:45am

Innovative Training Trends for Frontline Workers

Kristen Ribaldo, Transportation Learning Center

Are you looking for ways to spice up your agency's training? Innovative learning trends are changing the way training is conducted and play a prominent role in delivering content to learners in an effective and exciting way. In this session, you will explore how training departments are adopting emergent technologies and delivery models to deliver training in fresh, new ways. AR/VR, simulations, gamification, and instructor-led distance learning are some training trends which will be presented. Come learn more about developing training to meet the needs of a changing era!

Planning For the Success of Our Leaders

Amy Giammanco & Deb Slocum, Port Authority of Allegheny County

Port Authority's supervisory training program, Planning for Success Program, presents an opportunity for professional development and is required training for all supervisory employees. The mandatory training is divided into into 5 steps: Core Orientation Courses, Core Management Courses, 360 Degree Assessment, Individual Development Plan, and Recommended Training. This overview of the Port Authority's program is aimed at individuals that are responsible for supervisory training or compliance training within their organization or those who would benefit from a similar program.

Planning, Funding, Developing, Start and Sustaining a Tribal Transit System

Walt Diangson, KJ Backpack, LLC

The provision of dedicated funding for tribal transit by FTA through Section 5311(c) has encouraged many tribes to implement service to meet unmet transit needs within their nations. This session will layout the overall process, including some unexpected experiences by those who came before. Participants will look at needs assessments, planning, funding, procurement of required assets and start-up. Come share your experiences with those tribes desiring to implement their own tribal transit services.

Transformational Coaching: Driving Change through Customized, Collaborative and Compassionate Coaching

William Parsons & Sarah Parsons, Parsons Communications Group

This session provides supervisors, coaches, and trainers with a set of effective and transformational tools to coach the whole employee, spot coaching opportunities, and deliver the coaching message in a way that is custom fit to the employee and their unique learning style. This will help the coaches reinforce knowledge that was learned in training and can help contextualize and translate sometimes difficult or confusing information from the classroom to real world for maximum understanding and effectiveness.

Concurrent Sessions

Monday, April 20
9:15am-10:45am cont.

Who Really Needs A Filter?

Mary Sparda, Chattanooga Area Regional Transportation Authority (CARTA)

These days our employees need to know how to give good customer service, drive safely, and interact in a positive, confident manner with our customers and fellow employees. This is no easy task. Showing your employees what a filter is – how to develop this tool and how to use it, goes hand in hand with good customer service as well as safety. This session will show filtering techniques, how to practice and identify filters and how to proceed with confidence.

Monday, April 20
11:00am-12:30pm

Beyond Resilience: “Grow Stronger, more Resourceful, and Vibrant with Each Challenge You Face”

William Parsons, Parsons Communications Group

Unchecked stress is like a time bomb waiting to go off! This session transcends job training and engages the whole person, giving transit professionals a set of simple, powerful, and cutting-edge tools for handling the potholes, road blocks, and detours of life. With these tools they can develop coping skills, grow stronger from the challenges they face, and rebound faster to be more resilient and better than before. This session is a virtual road map for reframing experiences and developing a set of personal tools for overcoming life’s challenges, both at work and in our daily lives.

Creating a CDL Study Guide and Aids for Your Trainees

Bob Papa, METRO Regional Transit Authority

Have you ever thought about creating your agency’s very own Commercial Driver’s License (CDL) study guide? This session, geared towards training new operators, not new mechanics, will discuss making a CDL study guide and include ideas for “sharpening up” your CDL presentation with hands-on activities, inspiring those who may have a difficult time with bus components and don’t come from a mechanical background. Topics covered include the air brake test, engine compartment, plus the suspension.

Don’t Judge A Book By Its Cover: Recognizing and Disrupting Unconscious Bias in the Workplace

Arguella Hargrove & Delores Jenkins, Epic Collaborative Advisors

“Not everything that is faced can be changed, but nothing can be changed until it is faced.” - James Baldwin. During this engaging and interactive session, you will learn that unconscious bias refers to the attitudes and stereotypes that affect our understanding, actions, and decisions in an unconscious manner, and the impact it has in the workplace. This session will heighten your awareness, equipping you with proven strategies to disrupt unconscious bias.

Concurrent Sessions

Human Trafficking Awareness: Transit's Role and Responsibility

Kristen Joyner, KJ Backpack, LLC

Human traffickers exploit legitimate systems within multiple business sectors for their own profits. Traffickers are using resources within the transportation sector to move their victims but transportation is also a way out for survivors. Transit can play a key role in prevention, detection, and disruption of human trafficking. This introductory session will help you understand what human trafficking is and provide free resources and tips to create buy-in for meaningful training program development.

Metro Leadership Academy: Developing the Next Generation of Transportation Infrastructure Leaders

Stephanie Burke & Erin Moore, Los Angeles County Metro

Metro's Chief Executive Officer has set a clear mission for the agency: to provide a world-class transportation system that enhances quality of life for all who live, work, and play within LA County. Due to the mobility challenges Los Angeles is facing, the need for bold action, leadership, and widespread support is necessary. The Metro Leadership Academy is an innovative program aimed at developing the next generation of transportation infrastructure leaders to solve these mobility challenges. In this session we'll share how a rigorous application process, an academic partnership and a curriculum that teaches participants agency functions and leadership competencies, is creating the transportation infrastructure industry farm team.

Monday, April 20
12:45pm-2:00pm
Lunch

Monday, April 20
2:30pm-4:30pm

Are You Assessing Your Program and Trainers Like Your Students?

Robert Raheb, FAAC Incorporated

Assessing your program and trainers is equally important as assessing your students. What makes a good trainer? What makes a good program? This session will help guide you to measure competency in your individual trainers as well as an overall assessment of your program. Participants will learn how credentialing adds to credibility for your organization, and how to incorporate techniques in observation, facilitated feedback and objective evaluation of both your trainers and your program. Finally, participants will review various components of creating a well-rounded program with well-rounded trainers that embody the mission statement of your organization.

Effective Facilitation - Making Meetings More Meaningful

Karen Alexander, NJTIP - Rutgers University

Mid-level transit professionals often work with stakeholder groups and external audiences; they also direct internal teams, projects or programs—all of which means meetings. This session will highlight effective communication, facilitation nuts and bolts, working with stakeholder groups or advisory committees, and a "mock" exercise for practicing key skills to make meetings more meaningful. Participants will learn how to improve communication through better listening, guide meeting discussions towards shared interests rather than opposing positions, structure a meeting (attendees content, logistics, meeting flow, facilitation tips), convey complex information more clearly, and make meetings more interactive, vibrant and engaging.

Concurrent Sessions

Monday, April 20
2:30pm-4:30pm cont.

Frontline Presentation *Teri Fisher, Insight Strategies*

Supervising others is not an easy job, especially when you're new at it. Unfortunately, supervisors are often promoted into leadership roles without the necessary training to prepare them for success. This session, based on content that will be included in an upcoming, new NTI course will introduce traditional leadership and management principles to individuals that are transitioning from employee to leader. Participants will understand what is gained and what is given up by becoming a supervisor, strategies for leading people who used to be peers, how to give feedback and feedforward, and the top mistakes new supervisors make and how to avoid them and more.

If You Just Build It, They Won't Come! Effectively Marketing Your Training Programs

Althea Neilson, Metropolitan Transit Authority of Harris County

How do you create an appetite for learning, develop a following for your training offerings and make your training programs popular, well-attended and successful? The success or failure of the best designed training program depends on how well you market it to your agency's customer base, yet very few learning and development professionals have a marketing background. This session explores various options to ensure that your training offerings attract their intended audience. Participants will learn promotion, distribution and evaluation techniques and strategies that trainers can use to "think like a marketer," remove obstacles to training attendance, and build engagement with their programs.

Tuesday, April 21
8:30am-10:00am

Build It and They will Lead: 7 Steps for Building a Successful Leadership Development Training Program

Tiya Cunningham-Sumter & Marie Lynne Jean Michel, Chicago Transit Authority

Building successful leadership development programs may seem like an arduous charge. Considering audience, content, impact, and return on investment are enough to intimidate any training and workforce development team. Exploring the succession planning expertise gained from CTA's Foundations for Management program (which prepares individuals within the organization to enter leadership roles), this session reveals 7 steps necessary for building successful leadership development training, including: understanding the skills gap; obtaining buy-in; asking questions; establishing guidelines; developing impactful content; inviting a variety of voices; and going beyond the classroom.

Crisis Communications on a Card: The Essentials of an Effective Plan

Morgan Lyons, Lyons Strategic

Transit agencies are exposed to all sorts of potential crises. But it's not necessary, or maybe even possible, to have detailed communications plans for every possible situation. This session will present the essentials of an effective crisis communications plan that can be scaled to most any agency size or crisis scenario. The presenter is a veteran transit communicator and former reporter who has worked through transit service disruptions, fatalities, leadership controversies and active shooters.

Concurrent Sessions

Customer Service—Conflict Avoidance

Judy Grenz & Frank Petric, Transit Mutual Insurance

A common mistake operators and other employees make is to become engaged in arguments with customers. This often happens because operators haven't clearly defined the outcome they are trying to achieve. Consequently, encounters become emotionally driven. Understanding goals and learning how and why to let some things go can help an operator achieve what he or she wants. This session is designed to give operators and management the tools to avoid confrontations and conflicts with customers and passengers.

Federal Transportation Funding—Know What is Out There and How to Get It

Billy Higgins, WeGo Public Transit

The Federal Transit Administration has been funding transit throughout the United States since the 1960s. Federal Highway funds can also be used for transit projects. Learn about the history of transportation funding in the United States, how to find out what your region is doing with the federal transportation funding it receives, what is involved in grant applications, and some of the rules and regulations that have to be followed once funding is awarded to a project.

Subject Matter Experts: Selecting and Managing SMEs for Successful Training Development

Amri Joyner, Transportation Learning Center

For any successful training development, the instructional designer must partner with the right subject matter experts (SMEs). But how do you select and manage this partnership? Using "SMEs From the Ground Up" by Chuck Hodell as the primary reference, this session will help participants define the roles of SMEs, judge and compare criteria for selecting SMEs, and recommend ways to manage SMEs during the learning development project.

**Tuesday, April 21
10:15am-12:15pm**

Developing Your Own Trainer Toolbox

Erika Mendelsohn & Shavona Schenck, NTI

This trainer toolkit session will highlight various instructional strategies designed to make any learning experience relevant and memorable. Participants in this session will experience each strategy first as a learner and then have the opportunity to reflect on its effectiveness. Toward the end of the session, participants will be able to practice using the strategies, keeping in mind their own training content and audience.

Concurrent Sessions

Tuesday, April 21
10:15am-12:15pm cont.

Put Me In The Game, Coach!

Trell Grinter, OCCK, Inc

Employee engagement is often a fleeting goal; one you are always recommitting to. In this session learn how to join the game and build on your leadership skills to coach a fully engaged team. Participants will learn and practice strategies to enhance their questioning and feedback skills and discuss relationship building strategies and communication techniques to build trust and confidence in our teams. Let's work together to develop our disengaged teammates into fully engaged players. Game on!

The Stellar Transition from Operator to Trainer

Stephanie Sorden, Bi-State Development/Metro

You need to hire a trainer, and it seems like every operator applies for the job. You find an applicant who is outstanding and has no accidents, complaints, discipline or attendance issues. Is this your best candidate? If so, how do you assist in their transition from being a stellar operator to a stellar trainer? This is a prestigious promotion that must be handled with care. In this session, participants will discuss some of the benefits and challenges of promoting a great operator to a training position and how to lead and coach him/her to continued success as a trainer.

Tour of KCATA/RideKC

Tour the KCATA Maintenance facilities and other key locations around the Kansas City area. Limited availability. ***Participants must RSVP for this tour. Please be sure to include a completed Session Request Form (pgs. 13-14) with your registration.***

Tuesday, April 21
12:30pm-2:30pm

Lunch and Town Hall Meeting: Enhancing TTW to Meet the Needs of Our Changing Industry

As the transit industry and the communities we serve are rapidly changing, we must also change and enhance the skills development, methods, and platforms we utilize as professional transit trainers. During this town hall session, share your thoughts with NTI staff on ways we can revise the Transit Trainers' Workshop agenda, add new themes, or implement new workshop concepts to better equip us to meet the training needs of our industry!

Tuesday, April 21
3:00pm-4:30pm

Not Just a Bus Driver: Effective Strategies for Expanding Customer Service Training

Jennifer Ortega & Brian Kading, Milwaukee County Transit System

A transit agency's customer service team is not limited to just call center representatives. It should also include bus operators who are on the front lines every day. This session will highlight innovative strategies agencies can use to teach employees the importance of delivering excellent customer service regardless of their specific job title. From day one of new operator training to a stressful day in the call center, attendees will experience interactive lessons that will help you inspire and mentor all customer service professionals to be brand ambassadors.

Concurrent Sessions

Steering Employee Development and Culture for Small Transit Agencies

Kelly Walker, Craven Area Rural Transit Systems (CARTS)

Operating with limited staff and budgets presents challenges to small transit agencies. During this session, participants will be led through a toolbox of resources that can be used to address these challenges, including: identifying and mitigating root causes of problem behaviors, identifying and tapping into hidden strengths, and steering employees toward a desirable agency culture.

Wake Up Everybody! Innovative Ways to Enliven Training on a Show-string Budget

Kristen Joyner, KJ Backpack, LLC

“Postprandial somnolence” is that feeling you get after you eat a heavy meal or many times, during training. If your training program has become a yawner, then it’s time to wake everybody up with new, fun, brain-grabbing ideas that will increase retention, improve evaluations, and won’t break the bank. Rest assured, these engaging approaches will allow you to comfortably put tired methods to bed while not overpowering the actual information.

Creating Hope through Work: Key Elements of a Successful Ex-Offender Employment Program

Damon Young, Mahaney Group

Many transit agencies have considered developing ex-offender employment programs for local residents with non-violent criminal backgrounds. These initiatives offer job-training, education and mentoring programs, and employment opportunities. The Mahaney Group, a 130-year-old Wichita, KS, roofing; metal; and construction equipment company has administered a successful ex-offender program for several years, impacting the lives and families of program participants and the greater Wichita region. This session will offer a dynamic overview of the key elements of their employment program and several lessons learned. If your agency is considering developing an ex-offender program, come and hear proven program principles that are changing lives!

Tuesday, April 21

6:00pm-7:30pm

Farewell Dinner

Participants must RSVP to gain access. Please be sure to include a completed Session Request Form (pgs. 13-14) with your registration.

Registration Form

Transit Trainers' Workshop

April 19-21, 2020• Kansas City, MO

- Workshop Registration Fee:** \$375– on or before March 9, 2020
\$415– after March 9, 2020

Two Easy Ways to Register:

1. Register online at www.ntionline.com. The registration fee can be paid by credit card using online registration.
2. Mail a completed Registration Form with a check to Rutgers, The State University of New Jersey, NTI, 120 Albany Street, Tower Two, Suite 250, New Brunswick, NJ 08901-2130. A registration form is required for each registrant. Please complete both the Registration and Session Request Forms, type or print clearly, and be sure to enclose your check.

Please note that NTI does not have provisions for on-site registrations.

Attendee

Presenter

Co-Presenter

Mr./Ms. Full First Name MI Last Name First name as it should appear on name badge

Job Title

Full Organization Name (no acronyms please)

Business Address

City

State

Zip

Business Phone

Fax Number

E-mail

Type of Organization: ___ Transit ___ MPO ___ State DOT ___ US DOT
___ Consulting ___ Other (Please identify): _____

All training is held in accessible facilities. Please advise NTI three weeks in advance if you require special arrangements.

Travel Arrangements

Participants are responsible for making their own travel and hotel arrangements. NTI has negotiated a standard room rate of \$172 per night, plus tax, single or double occupancy for the Transit Trainers' Workshop. To make your room reservation, please visit this link: <http://bit.ly/TTW2020HotelBooking>. Hotel reservations must be made by March 27, 2020. After that date, available sleeping rooms or discounts are not guaranteed.

Payment Information

A check for payment in full must be received with your registration form. **(Make checks payable to: Rutgers, The State University of New Jersey—NTI.)** The check stub should list the names of all persons covered. Online registration with payment by credit card is available online at <http://bit.ly/TTW2020reg>

Registration cancellations must be received by NTI in writing by **March 27, 2020 and are subject to a \$50 processing fee.** All cancellations received after that date are non-refundable. Substitutions are permitted. Please notify Amy Gornik at 848-932-6338 or abadaracco@nti.rutgers.edu if someone will attend the workshop in your place. Refunds take approximately eight weeks to process.

Session Request Form

Please select ONE session you would like to attend for each time period. This information will be used to assign training space at the workshop.

PLEASE MAKE AND KEEP A COPY OF THIS FORM FOR YOUR RECORDS.

Sunday, April 19

Lunch

12:00pm - 1:00pm

- Will Attend
- Will Not Attend

Concurrent Sessions

1:15p - 4:30pm

- Demystifying Leadership
- Five Generations in the Workplace
- Managing Stress in a World Full of Change
- Mega-Learning: "Master New Skills, Increase Retention and Improve Performance in Record Time"

Welcome Reception

5:00pm - 6:30pm

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Monday, April 20

Concurrent Sessions

9:15am - 10:45am

- Innovative Training Trends for Frontline Workers
- Planning For the Success of Our Leaders
- Planning, Funding, Developing, Start and Sustaining a Tribal Transit System
- Transformational Coaching: Driving Change through Customized, Collaborative and Compassionate Coaching
- Who Really Needs A Filter?

Concurrent Sessions

11:00am - 12:30pm

- Beyond Resilience : "Grow Stronger, More Resourceful, and Vibrant with Each Challenge You Face"
- Creating a CDL Study Guide and Aids for Your Trainees
- Don't Judge A Book By Its Cover: Recognizing and Disrupting Unconscious Bias in the Workplace
- Human Trafficking Awareness: Transit Role and Responsibility
- Metro Leadership Academy: Developing the Next Generation of Transportation Infrastructure Leaders

Concurrent Sessions

2:30pm - 4:30pm

- Are You Assessing Your Program and Trainers like your Students?
- Effective Facilitation—Making Meetings More Meaningful
- Frontline Presentation
- If You Just Build It, They Won't Come! Effectively Marketing Your Training Programs

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- Crisis Communications on a Card: The Essentials of an Effective Plan
- Customer Service - Conflict Avoidance
- Federal Transportation Funding - Know What is Out There and How to Get It
- Subject Matter Experts: Selecting and Managing SMEs for Successful Training Development

Concurrent Sessions

10:15am - 12:15pm

- Developing Your Own Trainer Toolbox
- Put Me In The Game, Coach!
- The Stellar Transition from Operator to Trainer

Tuesday Morning (time TBA)

- Host Property Tour

Concurrent Sessions

3:00pm - 4:30pm

- Not Just a Bus Driver: Effective Strategies for Expanding Customer Service Training
- Steering Employee Development and Culture for Small Transit Agencies
- Wake Up Everybody! Innovative Ways to Enliven Training on a Shoestring Budget
- Creating Hope through Work: Key Elements of a Successful Ex-Offender Employment Program

Farewell Dinner

6:00pm - 7:30pm

Participants must RSVP to gain access. Please be sure to return this completed Session Request Form with your registration.

- Will Attend
- Will Not Attend

Transit Trainers' Workshop

TTW 2020, April 19-21, 2020

Location

**Kansas City Marriott Downtown
200 W 12th Street
Kansas City, MO 64105-1638
816-421-6800**

NTI has negotiated a standard room rate of \$172 per night, plus tax, single or double occupancy for the Transit Trainers' Workshop. Participants are responsible for making their own travel and hotel arrangements. To make your room reservation, please visit this link: <https://book.passkey.com/gt/217490870?gtid=9fd60a8a24aa940d5c23e488fd3c6026>. Please mention NTI's Transit Trainers' Workshop for the discounted rate. Hotel reservations must be made by March 27, 2020. After that date, available sleeping rooms or discounts are not guaranteed.

Transportation

From Airport:

The hotel does not provide shuttle service, but shuttles from the airport are available, as well as taxis, Ubers, car rentals and the RideKC Line 229 Bus.

SuperShuttle: 800-258-3826 or 816-243-5000; fee: \$18 USD (one way); on request

Estimated taxi fare: \$50 USD (one way)

Bus service, fee: \$2 USD (one way)

Parking at the Hotel:

On-site parking, fee: \$4 USD hourly, \$20 USD daily

Valet parking, fee: \$26 USD daily

Onsite parking garage height clearance 6 feet, offsite garage 6 feet 6 inches. Oversized valet is \$30.00 per night.

Workshop Attire

Casual business attire is appropriate for all workshop sessions and events. In the month of April the average daytime temperature in Kansas City is 66° with a nighttime low of 46°.

For more information visit our website at www.ntionline.com or contact:
nti_ttw@nti.rutgers.edu